

TReK Frequently Asked Question

Question

I am very low on disk space and TReK won't run correctly. Is there anything I can do?

Answer

If you are low on disk space then it's highly probable that TReK cannot create the temporary files it needs to perform its work. If you've read the TReK Getting Started Guide, then you know that TReK creates a directory called "tmp" which it uses to hold the temporary files. In TReK Release 1.1, this directory was always created in the Application Data folder for the user account (most of the time that was on C drive). If TReK is unable to create the temporary files in this location because of low disk space, then the function TReK is trying to perform will fail.

With the release of TReK Release 1.1 Service Pack 1 you can now control where the tmp directory gets created. By moving the TReK tmp directory this will give TReK more space to work with so it can do its job. The following procedure explains how to use this feature:

1. Start the Windows registry editor using the regedit command from the command prompt.
2. Open the HKEY_CURRENT_USER folder.
3. Open the Software folder under HKEY_CURRENT_USER.
4. Open the TReK folder under software.
5. Open the 1.1 folder under TReK.
6. Open the Properties folder under 1.1.
7. Create a new string value (Edit menu->New->String Value).
8. Name the string value "user_tmp_dir". (no quotes)
9. Set the value of the user_tmp_dir to the directory you want to have TReK use for temporary files. For example, "E:\trek_tmp". (again no quotes). You will have to create the directory you specify (E:\trek_tmp) for this or TReK will not start.

Once you complete the steps above, you should be able to start TReK and all temporary files will be created in the folder you specified. This must be done for each login account that this feature is needed in. If the key does not exist, the default directories under the user profile for the user will be used. The default database and configuration file folders will still be under the user profile for each user.